



Oregon

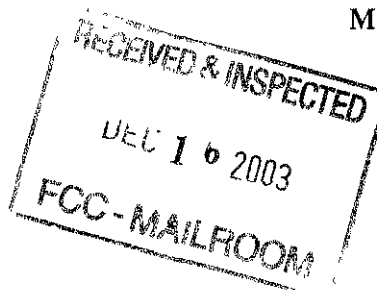
Theodore R. Kulongoski, Governor

Confirmed

DEC 11 2003

December 8, 2003

Distribution Center



Public Utility Commission

550 Capitol Street NE, Suite 215

Mailing Address: PO Box 2148

Salem, OR 97308-2148

Consumer Services

1-800-522-2404

Local: 503-378-6600

Administrative Services

503-373-7394

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
c/o Vistrionix, Inc
236 Massachusetts Avenue, NE, Suite 110
Washington, DC 20002

SUBJECT: CC DOCKET NO 94-129

Pursuant to the procedures established in the FCC's First Order on Reconsideration in CC Docket No 94-129 released May 3, 2000, the Oregon Public Utility Commission is electing to take primary responsibility for resolving Oregon consumers' slamming complaints as of January 1, 2004. The information required to be included in the state notification by 47 C.F.R. Section 64.1110(a) and Paragraph 29 of the May order is provided below.

Complaint Process

Method of Filing Consumers may contact the Oregon Public Utility Commission regarding their slamming complaints by letter, fax, email or telephone call to the Commission

Location of Filing

Mailing address

Oregon Public Utility Commission
PO Box 2148
Salem, OR 97308-2148

Toll-free consumer complaints

1-800-522-2404

Salem area residents

503-378-6600

Facsimile number

503-378-5743

E-mail

puc.consumer@state.or.us

On-line complaint filing

www.puc.state.or.us

Filing fees: None

Documentation the Consumer Must Provide: Staff will request a copy of the page of the consumer's telephone bill that contains the alleged unauthorized carrier's charges. An investigator will contact the alleged unauthorized carrier and request proof that, prior to switching the consumer, the carrier obtained authorization from the consumer.

Procedure (Safeguards, Deadlines, Appeal Rights): In the past, Oregon consumer slamming complaints were addressed by the Oregon Department of Justice, Consumer Fraud Division under the Unlawful Trade Practices Act. As a result, Oregon Public Utility Commission is in the process of preparing draft rules to implement the regulation of slamming complaints. However, the Oregon Public Utility Commission will follow the FCC established procedures for formal resolution of these complaints

FCC-State Coordination:

Reporting: The Oregon Public Utility staff enters each slamming complaint that is investigated into our complaint database. In accordance with Paragraph 34 of the May Order, we agree to file information regularly with the FCC that details slamming activity in Oregon to facilitate joint enforcement activities

Coordination: The primary contact for the FCC for coordination of FCC Complaint referrals and State reporting is Clark Jackson, Manager, Consumer Services Section. His telephone number is 503-373-1827. His FAX number is 503-378-5743 and his e-mail is clark.jackson@state.or.us

The Oregon Public Utility Commission looks forward to working with the FCC to eliminate slamming of telecommunications customers

Sincerely,

A handwritten signature in black ink, appearing to read "Rick Willis", written in a cursive style.

Rick Willis, Executive Director
Public Utility Commission

cc FCC Consumer Information Bureau Chief